

- Test results will ONLY be made available to patients.
- Depending on the lab that performed the testing, patients can learn their results when available by:
 - **BioReference Lab**
 - All patients that provided contact info will receive an email with their result information
 - If patient does not receive results notification within 72 hours, please email patientportal@bioreference.com
 - Parents of students tested can contact BioReference directly at 1 (888) 279 – 0967, and should mention they are calling in reference to NYC schools testing program
 - When contacting the lab, please have the following information available: Patient Name, Patient Date of Birth, Date testing occurred
 - **Fulgent**
 - All patients that provided contact info to the testing lab will receive an email or text directing them how to access their report from results.fulgentgenetics.com
 - If a patient does not receive results within 72 hours, please email backtoschool@fulgentgenetics.com or call 346-803-5828 between hours of 9:30AM – 7PM
 - When contacting the lab, please have the following information available: Patient Name, Patient Date of Birth, Date testing occurred
 - **SOMOS Community Care**
 - All parents/guardians will receive a text (if a mobile phone number was provided) and/or email (if an email address was provided) communicating when their child’s results are available.
 - To easily access test results, download the free miSOMOS application onto your mobile phone from Google Play or the Apple Store. Once you download miSOMOS, you must create a profile using the same personal and contact information on file with the NYCDOE.
 - If you provided a landline number, SOMOS Community Care will call you between 8:00am - 8:00pm on weekdays, or between 9:00am - 5:00pm on weekends to inform you of the COVID-19 test result.
 - If you cannot access results through the miSOMOS app, please call (833) 357-6267 between 8 a.m.– 8 p.m. Monday – Friday, 9:00 a.m. - 5:00 p.m. on weekends, or visit misomos.com anytime. When contacting SOMOS, please have the following information available: Patient name, patient date of birth, date testing occurred.
 - **MedRite**
 - All patients that provided contact info to the testing lab will receive an email or text directing them how to access their results.
 - If a patient does not receive results within 72 hours, please email backtoschool@medriteuc.com or call (929) 800 -TEST (8378) between the hours of 8am – 8pm Monday – Friday, or 9am – 6pm Saturday – Sunday.
 - When contacting the lab, please have the following information available: Patient Name, Patient Date of Birth, and Phone Number